

# Questions from Online Survey and Interview (General)

## General Questions

How old are you?

What is your current job?

What field are you working in?

Where do you live and work?

Are you willing to work with professionals from different countries?

You are a company looking for external resources? Or Freelance looking for a project?

- Company -> Jump to Questions for Companies
- Freelance -> Jump to Questions for Freelancers

# Questions from Online Survey and Interview (For companies)

## Questions for freelancers

Do you need to find freelancers for company projects? Why?

In what fields do you usually look for freelancers?

How long do you usually search for freelancers for projects?

Which element do you concern the most when you find a freelancer online?

What is the average budget for freelancers?

How many percentages of the project fee are you willing to pay as a platform fee?

On a scale of 1 to 5, rate your satisfaction when contracting freelancers

Please list your top 3 benefits of contracting freelancers

Please list your top 3 obstacles when contracting freelancers

Where do you usually look for freelancers?

What website or marketplace did you use to search? Please list

What is your overall experience with those websites?

Mark the answer that best represents the length of the process you are comfortable with.

How do you prefer the process of finding the freelancer occurs?

Mark the answer that best represents the amount of trust you have on the platform when choosing the freelancer for your need.

What is the acceptable duration for the job matching process?

What features do you find necessary and useful?

What features do you find complicated and unnecessary?

What features would you like to have for a better experience?

Among the websites you have experienced, which one makes you the most satisfied? Why?

What do you need or want to install trust between the website, freelancers, and companies?

Can you describe what will be your vision of the "perfect" matching website between freelancers and companies?

How do you want to be exposed and presented on the website?

# Questions from Online Survey and Interview (For freelancers)

## Questions for freelancers

Mark the option that best represent your current work situation.

How much time do you spend on freelance work each day?

In which field do you usually get freelance work?

How long does it usually take for you to find freelance work?

Which element concerns you the most when looking for a freelancing job online?

What is the average price you charge for your freelance work?

How much is the acceptable percentage of the project value you are willing to pay as platform fee?

How satisfied are you with freelance work on a scale of 1 to 5?

Please list your top 3 benefits of freelancing?

Please list your top 3 obstacles when working as a freelancer?

Where do you usually look for a freelance job?

What website or marketplace did you use to search? Please list

What is your overall experience with those websites?

Mark the answer that best represents the length of the process you are comfortable with.

How do you prefer the process of finding the freelancer occurs?

What is the acceptable duration for the job matching process?

Mark the answer that best represents the amount of trust you have on the platform when choosing a freelance job for you.

What features do you find necessary and useful?

Do reviews written by companies matter to you?

What features do you find complicated and unnecessary?

What features would you like to have for a better experience?

Among the websites you have experienced, which one makes you the most satisfied? Why?

What do you need or want to install trust between the website, freelancers, and companies?

Can you describe what will be your vision of the "perfect" matching website between freelancers and companies?

How do you want to be exposed and presented on the website?